



## MAINTENANCE AND CARE OF PHILIPS PRODUCTS WINDOWS

All windows require periodic care and maintenance to operate satisfactorily over the years and a few simple steps will ensure this happens.

- All tracks, vertical or horizontal will require cleaning and lubrication especially when new to remove any construction debris left behind which may hinder the window from operating and could cause damage to the track or frame. When applying lubricant to the track, exercise caution and do not use petroleum-based products or do not apply too much lubricant. A typical household spray furniture polish works well when applied sparingly and wiped or buffed clean afterwards. Silicone spray also works well. Lubricate all latches and guides or any moving parts.
- Windows having a balance system that operates the sash may need adjustment to provide smooth operation. A pair of needle nose pliers can be used to disconnect the spiral balance and turn it one or two turns in either direction to tighten or loosen it and then replace the balance stem in the shoe that holds it.
- Cleaning the glass, especially for the first time, requires a little extra effort. Normal glass manufacturing processes require the use of surface preparation materials to prevent damage during production, handling, shipping and storage. Those materials are easily removable with most cleaning agents except those that contain ammonia. Although there is no universally effective glass cleaning detergent that will work the same under varying conditions, we suggest you first try vinegar and water diluted 4 parts water to 1 part vinegar, or a feldspar based cleaning material such as Bon Ami cleaning powder. After the initial cleaning, your regular window cleaning product can be safely used.